

VISION
MISSION
VALUES

Strong, connected communities through volunteering

To advance volunteering for Queensland's economic, social, cultural, and environmental wellbeing

We operate with integrity and commit to being:



Inclusive



Collaborative



Innovative



Compassionate

We are the lead voice for volunteering in Queensland, supporting this essential sector to thrive. As the state peak body we are solely dedicated to advancing and promoting volunteering. To achieve our vision we work across four strategic focus areas that we underpin with key objectives that aim to foster a whole-of-volunteering approach that maximises impact.



ENABLE

the volunteer contribution of Queenslanders to be maximised

Build sector capacity to implement good practice in volunteer management

Provide leading-edge initiatives that meet the diverse and emerging needs of our sector

Collaborate on opportunities to strengthen the performance and impact of our sector



INSPIRE

more Queenslanders to volunteer

Strengthen sector capacity and capability to engage volunteers in impactful, inclusive and flexible opportunities

Guide existing and potential volunteers into meaningful opportunities

Collaborate to build volunteer engagement through innovative service models and digital transformation



INCREASE

the impact of the volunteering sector

Lead advocacy and policy development to strengthen and represent our sector

Foster a culture that values volunteering and good practice volunteer management

Collaborate and drive evidence-based research that advances volunteering in Queensland



ENSURE

a sustainable, effective and efficient organisation

Empower a workforce that is adaptable and delivers a fulfilling customer experience for all stakeholders

Foster a workforce culture of continuous improvement, inclusiveness and compassion

Employ strong governance principles and processes that ensure compliance of business practices with required regulatory, sector and corporate governance standards

Ensure diverse and ethical business and financial practices enable an organisation that is sustainable and meets its purpose

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