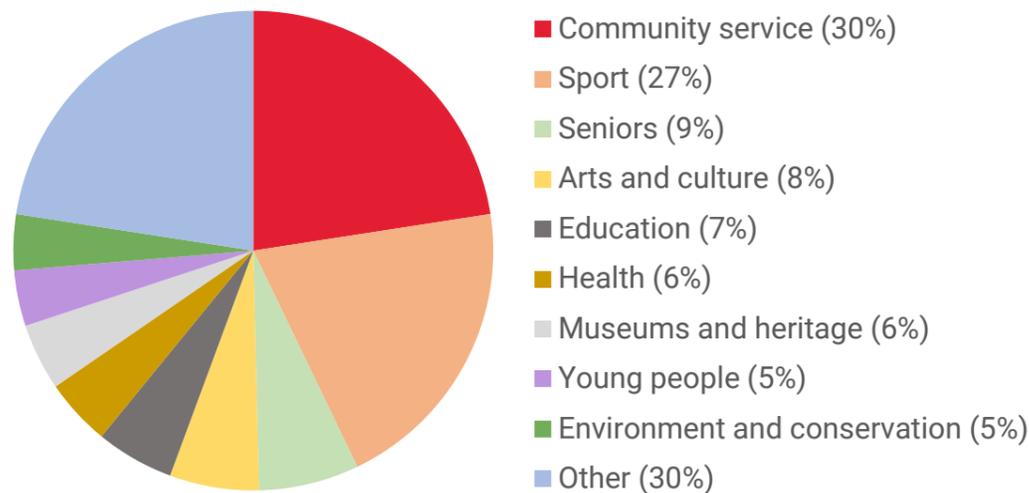


# Volunteer-Involving Organisation Survey October 2020

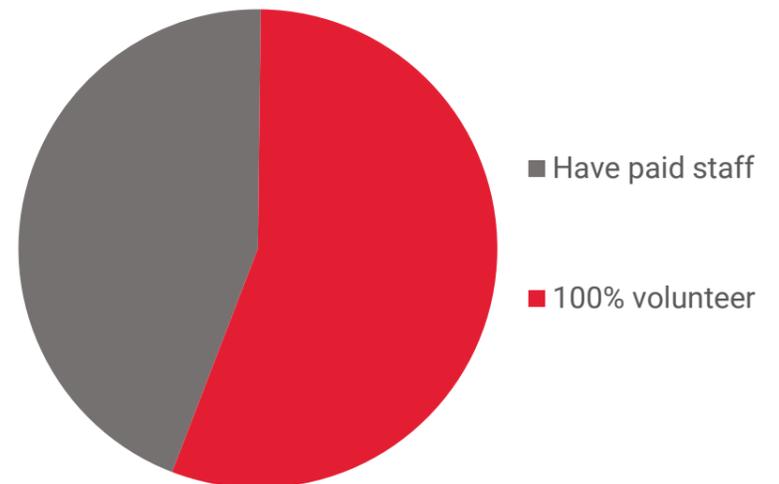
We asked Queensland's volunteer-involving organisations about the issues they face in the volunteering sector and the evolving impact of the COVID-19 pandemic. Here's what they said.



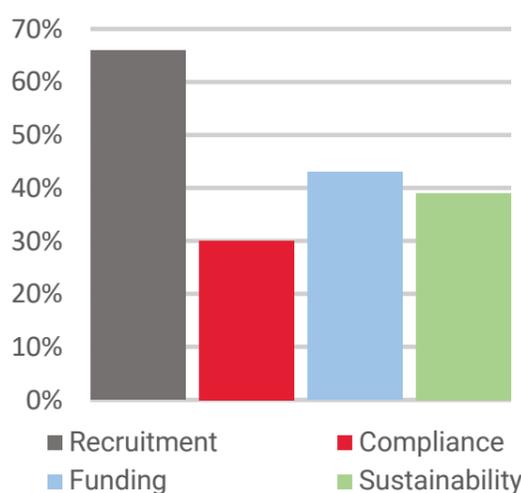
## What is the **service focus** of surveyed volunteer-involving organisations?



## 55% of responding organisations are **completely volunteer-run** with no paid staff.

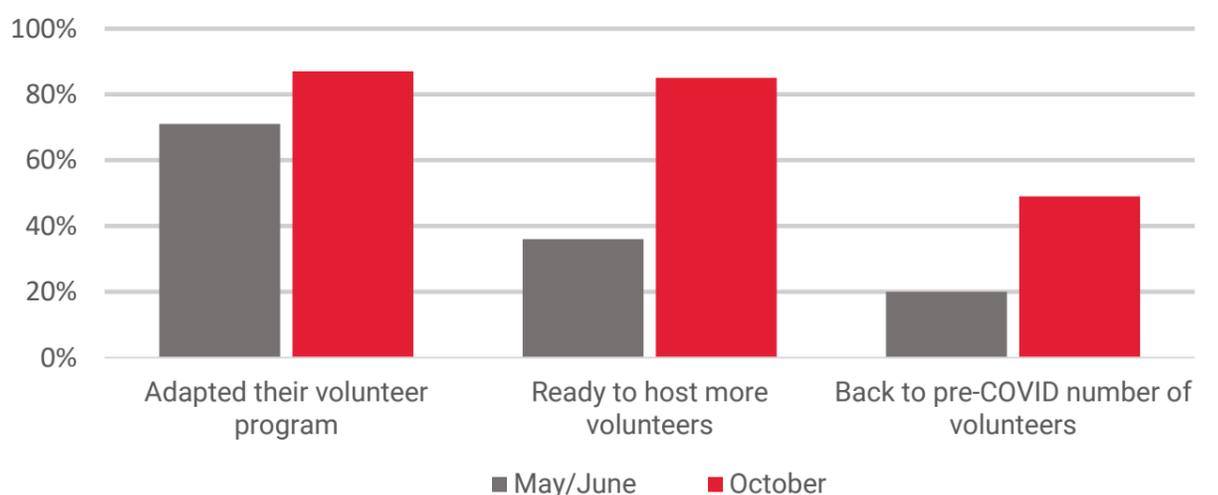


## What **challenges** do volunteer-involving organisations face?



**Recruitment** and **funding** continue to be key challenges for the sector. Other challenges included making volunteer engagement **sustainable** in the long-term and **compliance** for legislation.

## How are organisations faring with the **COVID-19** pandemic?



About **9 in 10 organisations** have adapted their volunteer engagement due to COVID-19 by purchasing new equipment, implementing new procedures and/or utilising remote volunteering.

**85% of surveyed organisations** are ready to host more volunteers, a huge increase from only 36% of organisations in May and June. Half are already back to their usual number of volunteers, a positive sign for the sector's ongoing recovery.

## What do organisations need to **support and enhance** the sector?



Resources, guides and templates



Networking opportunities



Advocacy to government



Support recruiting volunteers

## What issues should be the focus for **ongoing advocacy**?

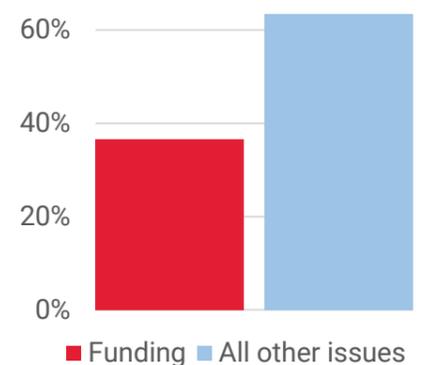
"A recruiting campaign to convince more people to volunteer."

"Provide details of the value of volunteering in tangible terms, like the dollar value by sector."

"More funding for volunteer recruitment and development."

"One security check for volunteers who volunteer across different services."

"Government investment in building social infrastructure as we rebuild from COVID-19."



## What's next for **Volunteering Queensland**?

These survey results will inform a range of exciting services that Volunteering Queensland will deliver into the new year to support the sector and advance volunteering across Queensland, including:

- Advocating for the [platform presented at recent state election](#), including funding for recruitment, training and state-wide volunteer insurance.
- Delivering the [State of Volunteering in Queensland report](#), which will provide an empirical evidence base to support Volunteering Queensland's advocacy for volunteer-involving organisations.
- **Creating the new resources** requested by organisations, including accessible guides and templates for all volunteer-involving organisations, plus more advanced versions for members.
- Re-introducing Volunteer Manager Network meetings and delivering new **networking opportunities**, helping you **build valuable connections** amongst your peers.