

VOLUNTEERING QLD

Strategic Plan 2017 – 2021

VISION

Strong, connected communities through volunteering

MISSION

To advance volunteering for Queensland's economic, social, cultural and environmental well-being

VALUES

We operate with integrity and commit to being:



INCLUSIVE



COLLABORATIVE



INNOVATIVE



COMPASSIONATE

STRATEGIC FOCUS



ENABLE *volunteer-involving organisations to maximise volunteer contribution*

1. Build industry capacity to implement good practice in volunteer management
2. Provide leading-edge initiatives that meet the diverse needs of our industry
3. Collaborate on opportunities to strengthen the performance of our industry

OBJECTIVES



INSPIRE *more Queenslanders to volunteer*

4. Build industry capacity to deliver meaningful, inclusive, impactful volunteering opportunities
5. Guide existing and potential volunteers into rewarding opportunities
6. Collaborate on innovation and technology that effectively engages more volunteers

OUTCOMES



INCREASE *the impact of the volunteering sector*

7. Engage in advocacy and policy development that represents the best interests of our industry
8. Foster a culture that values volunteering and volunteer management
9. Collaborate on evidence-based research that benefits our industry

SUSTAINABLE, EFFECTIVE AND EFFICIENT ORGANISATIONAL OBJECTIVES

10. Embrace effective consultation and collaboration to strengthen industry reach, impact and advancement
11. Support a workforce that strives for continuous improvement, and applies skill, experience, knowledge, creativity and evidence to deliver positive volunteering outcomes
12. Employ strong governance principles and processes that ensure compliance of business practices with required regulatory, industry and corporate governance standards
13. Apply competitive business and financing models that attract diverse, sustainable sources of investment



volunteering
queensland

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