

VIO REGISTER SNAPSHOT



The VIO Register was launched during National Volunteer Week 2025 to improve the capacity of volunteer involving organisations by providing tools and resources that improve the volunteer experience.

The Register maps the volunteer needs of registered organisations and provides an opportunity for them to identify what their local barriers and enablers are. This allows Volunteering Queensland to map these across the State and generate shared insights to strengthen the sector.

This first snapshot, from May 2025–April 2026, provides new insights into the volunteer shortage, the scale of unfilled roles and the recruitment pressures being experienced across the sector. These insights are critical for informing future workforce planning, sector development and our advocacy efforts.

The following is a snapshot from the 579 registered locations across Queensland (479 who actively engage volunteers and 82 who want to start).

VIO Register Volunteer Shortage

17% volunteer shortage*

0% 50% 100%

**This metric was developed as part of an ongoing doctoral research by Julia Wicker from Bond University in collaboration with Volunteering Queensland*

1 in 6

volunteer roles remain unfilled

66%

of locations need more volunteers

37

additional volunteers needed on average per location

67,565

volunteers represented through the VIO Register

Trends and Characteristics

#1 thing that would help VIOs



Recruiting more volunteers

#1 barrier to engaging



Not enough volunteers locally

#1 reason to stop



No time

#1 way to motivate



Relationship building

#1 way to attract



Word of mouth

Powered by Volunteers

58%

of locations run entirely by volunteers

66%

of locations have an unpaid volunteer coordinator



Australian Government
Department of Social Services

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Queensland Government

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